

Methadone Pump Maintenance

A factory cleaning, testing and recalibration is required at least once every one to two years.

1. **SciLog will send you a loaner pump for one week if you request it.** **\$300.00/week**
This price includes the cost of 3rd day shipping & insurance to send the loaner to you.
For Next Day shipping a surcharge of \$50 will be added.
2. Use the packing material from the loaner & send your pump to be serviced to:
SciLog Inc.
ATTN: RGA# _____
8845 S. Greenview Dr. #4
Middleton, WI, 53562
Be sure to call SciLog for an RGA#, and write this RGA# on the box.
3. **Maintenance and cleaning includes: disassemble, clean and lubricate the pump head, Change the seals, test, recalibrate and generate a Performance Validation for your Methadone pump and 3rd day shipping of your Methadone pump back to you.** **\$300.00**
4. Once you receive your cleaned/repared Methadone Pump, use the packing material to repack the loaner and send it back to SciLog.

Fill Out this Form & Fax it to SciLog at FAX: 608-824-0509.

Please check all of the following that are appropriate:

Yes, I need my Methadone pump cleaned and recalibrated.

Yes, I need a loaner Methadone pump sent to me.

Yes, I need Tygon Tubing (Part # 400-216, 50 ft for \$85; Glass Sinker (Part # 400-100 for \$40)

Yes, I need a Stand & Clamp (Part # 400-420 for \$185)

PO# _____ or Credit Card# _____ Exp Date _____

Serial number of your Methadone Pump **E500-** _____

(found near power switch on back panel, please fill in your Serial Number)

Send the Loaner and/or Repaired / Cleaned Methadone Pump to:

Company: _____

Address: _____

Contact: _____

Contact Phone #: _____ Contact Fax #: _____

Contact E-mail: _____

A BRIEF REVIEW OF WHAT CAN BE DONE

Pumps dated from 1993 to 1995

1. These pumps can be serviced w/cleaning, new pump heads and motors
2. Can not do a multipoint calibration: can not be upgraded to multipoint calibration

Pumps dated from 1996 to 1999

1. These pumps can be serviced w/cleaning, new pump heads, new motors
2. Can be upgraded to newer software and multipoint calibration.

Pumps dated from 2000 to present have multipoint calibration.

These pumps can be serviced w/cleaning, new pump heads, new motors

If you want an upgrade of 1996 to 1999 pumps to do multipoint calibration; items upgraded for you with your next maintenance would include:

New Expert PC Board Part # 020-036; RS232 Cable Part # 080-050; new manual for Meth or CliniTec & upgraded pump software for a total of \$810 plus cost of maintenance.

Note: About every 5-6 years a new pump head and motor are needed. (We get your ok first)

010-017	Motor	\$425.00
080-402	RH1CKC piston head	\$695.00

Call SciLog Customer Service at 800-955-1993 with any questions and your RGA#.